Electronic Acknowledgement Receipt					
EFS ID:	6190429				
Application Number:	10729793				
International Application Number:					
Confirmation Number:	2248				
Title of Invention:	METHOD AND SYSTEM FOR AUTOMATED HANDLING OF SERVICE PROBLEMS IDENTIFIED BY A WIRELESS DEVICE CUSTOMER				
First Named Inventor/Applicant Name:	Robert E. Tolbert				
Customer Number:	55343				
Filer:	Thomas Edward Watson/Stacey Bussey				
Filer Authorized By:	Thomas Edward Watson				
Attorney Docket Number:	C-02-0020-000/CINGP227US				
Receipt Date:	02-OCT-2009				
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Application Type:	Utility under 35 USC 111(a)				
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /₊zip	Pages (if appl.)
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Warnings:	Warnings:								
Information:									
2 Change of Address	C02-0020-000ATTW-	321079	no	2					
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Warnings:									
Information:									
3 Fee Worksheet (PTO-875)	fee-info.pdf	30415	no	2					
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.